



CERTIFIED INCIDENT HANDLER COURSE

Prepared By (CTO) SYNTHOQUEST

45 Days Duration

Duration: 45 days × 2 hrs/day = 90 hrs

Goal: Equip professionals to identify, respond to, and manage cybersecurity incidents effectively across networks, systems, and applications.

Core Domains

1. Introduction to Incident Handling (10%)

- Cybersecurity incidents overview
- Types of attacks: malware, ransomware, phishing, DoS/DDoS
- Incident handling life cycle & framework

2. Incident Handling & Response Planning (20%)

- Policies & standard operating procedures
- Roles and responsibilities (CSIRT, SOC, stakeholders)
- Preparation & playbook development

3. Detection & Analysis (20%)

- Event collection: SIEM, logs, alerts
- Traffic & packet analysis
- Identifying indicators of compromise (IoCs) and TTPs
- Malware analysis basics

4. Containment, Eradication & Recovery (20%)

- Short-term vs long-term containment
- Malware removal, system hardening, patching
- Recovery planning and business continuity integration

5. Forensics & Evidence Management (15%)

- Disk, memory, and network forensics
- Chain of custody and evidence preservation
- File integrity monitoring & forensic tools

6. Communication & Reporting (15%)

- Incident documentation templates
- Executive and technical reporting
- Lessons learned, post-incident review, metrics & KPIs

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